Visitation Guidelines

Updated July 12, 2024

We realize that spending time with your loved one is important to the healing process. As a health care organization, the health and safety of our patients, physicians, staff and visitors are our top priority.

- We have a visitation check-in system at our main lobbies, Emergency Department, the Wingate building, and Fairmount entrance. To help ensure a smooth and quick process:
  - Please have your driver’s license. If you do not have a driver’s license available, please provide your first name, last name and date of birth, with another form of identification.
  - Your photo will be taken and an expiring badge will be printed for you. Your photo will not be shared outside our system.
  - If you have a cough, cold or any symptoms of flu, COVID-19 or any infectious disease, please do not visit.
  - For the safety of patients and staff, please stay in the patient’s room while visiting.

Nursing leadership may restrict visitation in certain circumstances.

Masking Recommended

- In all patient care locations – including inside patient rooms and in waiting rooms, well-fitted masks are strongly recommended but not required for patients and visitors.

Masks are available at lobby desks and nursing stations.

Thank you for supporting a safe place for care.

<table>
<thead>
<tr>
<th>Patient Population</th>
<th>Visitors/Hours/Duration</th>
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<tbody>
<tr>
<td>Adult Inpatient</td>
<td>• Two visitors at a time, 6 a.m. to 10 p.m.</td>
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<td></td>
<td>• Visitors must be age 12 or older.</td>
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<td>• One overnight visitor allowed.*</td>
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<tr>
<td>Emergency Department (ED)</td>
<td>• One visitor per patient, 24 hours/day.</td>
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<td>• For minors, two parents (or a support person).</td>
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<tr>
<td>Critical Care Unit (CCU)</td>
<td>• Two visitors at a time, 6 a.m. to 10 p.m.</td>
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<td>• Visitors must be age 16 or older.</td>
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<tr>
<td></td>
<td>• One overnight visitor allowed.*</td>
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<tr>
<td>Family Birth Center</td>
<td>• One birth partner and three support persons, 24 hours/day.</td>
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<tr>
<td>Area</td>
<td>Description</td>
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<tr>
<td>Labor and Delivery</td>
<td>Visitors must be age 12 or older.</td>
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</table>
| Mother Baby Unit (Maternity)              | Two visitors at a time, 6 a.m. to 10 p.m.  
Visitors must be age 12 or older.  
Siblings of any age may visit.  
One overnight visitor allowed.* |
| Perinatal High-Risk Unit (PHRU)           | Two visitors at a time, 6 a.m. to 10 p.m.  
One overnight visitor allowed.* |
| Neonatal Intensive Care Unit (NICU)       | Two parents/guardians, 24 hours/day.  
Plus, two additional visitors, 6 a.m. to 10 p.m.  
Only two at bedside. |
| Pediatric Inpatient                       | Two parents/guardians, 24 hours/day.  
Plus, two additional visitors, 6 a.m. to 10 p.m.  
Only two at bedside.  
Siblings age 3 or older may visit.  
Non-sibling visitors must be age 12 or older.  
One overnight parent allowed.* |
| Della Martin Center                       | Two visitors, age 18 or older.  
Monday-Friday: 3 to 4 p.m. and 6 to 6:45 p.m.  
Saturday and Sunday: 10 to 11 a.m. and 4 to 5 p.m.  
Enter via Pasadena Avenue into the front lobby and ring the bell upon arrival.  
Visitation will occur in the day rooms.  
No outside items may be brought in. |
| COVID-19 Positive                         | Two visitors at a time, 6 a.m. to 10 p.m.  
Visitors must be age 12 or older.  
Overnight visitation is not permitted. |
| End of Life                               | We will work with families to ensure that they are able to be with their loved one. |
| Same-Day Surgery (SDS)                    | Two visitors total, one at a time.                                          |
| Outpatient                                | One visitor per patient in admit/recovery.                                  |

*Overnight stay
- One visitor per patient.
- Visitor must be age 18 or older.
- Check in via the main lobby by 9:30 p.m.
- No in and out privileges after 10 p.m. Visitors who leave after 10 p.m. may return at 6 a.m.

Questions?
Please contact the patient relations department during regular business hours at (626) 397-5211.

For evenings, weekends and holidays, please call (626) 397-5000 and ask to speak to the house supervisor.