

Visitation Guidelines

Updated January 3, 2024

We realize that spending time with your loved one is important to the healing process. As a health care organization, the health and safety of our patients, physicians, staff and visitors are our top priority.

- We have a visitation check-in system at our main lobbies, the Wingate building and Fairmount entrance. To help ensure a smooth and quick process:
 - Please have your driver's license. If you do not have a driver's license available, please provide your first name, last name and date of birth, with another form of identification.
 - Your photo will be taken and an expiring badge will be printed for you. *Your photo will not be shared outside our system.*
 - If you have a cough, cold or any symptoms of flu, COVID-19 or any infectious disease, please do not visit.
 - For the safety of patients and staff, please stay in the patient's room while visiting.

Nursing leadership may restrict visitation in certain circumstances.

Masking Required

- Los Angeles County Public Health mandates masking for all visitors in patient care areas, including waiting rooms, hallways, and elevators.

Masks are available at lobby desks and nursing stations.

Thank you for supporting a safe place for care.

| Patient Population | Visitors/Hours/Duration |
|----------------------------------|---|
| Adult Inpatient | <ul style="list-style-type: none"> • Two visitors at a time, 6 a.m. to 10 p.m. • Visitors must be age 12 or older. • One overnight visitor allowed.* |
| Emergency Department (ED) | <ul style="list-style-type: none"> • One visitor per patient, 24 hours/day. • For minors, two parents (or a support person). |
| Critical Care Unit (CCU) | <ul style="list-style-type: none"> • Two visitors at a time, 6 a.m. to 10 p.m. • Visitors must be age 16 or older. • One overnight visitor allowed.* |
| Family Birth Center | <ul style="list-style-type: none"> • One birth partner and one support person, 24 hours/day. |

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| (Labor and Delivery) | <ul style="list-style-type: none"> • Visitors must be age 12 or older. |
| Mother Baby Unit (Maternity) | <ul style="list-style-type: none"> • Two visitors at a time, 6 a.m. to 10 p.m. • Visitors must be age 12 or older. • Siblings of any age may visit. • One overnight visitor allowed.* |
| Perinatal High-Risk Unit (PHRU) | <ul style="list-style-type: none"> • Two visitors at a time, 6 a.m. to 10 p.m. • One overnight visitor allowed.* |
| Neonatal Intensive Care Unit (NICU) | <ul style="list-style-type: none"> • Two parents/guardians, 24 hours/day. • Plus, two additional visitors, 6 a.m. to 10 p.m. • Only two at bedside. |
| Pediatric Inpatient | <ul style="list-style-type: none"> • Two parents/guardians, 24 hours/day. • Plus, two additional visitors, 6 a.m. to 10 p.m. • Only two at bedside. • Siblings age 3 or older may visit. • Non-sibling visitors must be age 12 or older. • One overnight parent allowed.* |
| Della Martin Center | <ul style="list-style-type: none"> • Two visitors, age 18 or older. • Monday-Friday: 3 to 4 p.m. and 6 to 7 p.m. • Saturday and Sunday: 10 to 11 a.m. and 4 to 5 p.m. • Enter via Pasadena Avenue into the front lobby and ring the bell upon arrival. • Visitation will occur in the day rooms. • No outside items may be brought in. |
| COVID-19 Positive | <ul style="list-style-type: none"> • Two visitors at a time, 6 a.m. to 10 p.m. • Visitors must be age 12 or older. • Overnight visitation is not permitted. |
| End of Life | <ul style="list-style-type: none"> • We will work with families to ensure that they are able to be with their loved one. |
| Same-Day Surgery (SDS) | <ul style="list-style-type: none"> • Two visitors total, one at a time. |
| Outpatient | <ul style="list-style-type: none"> • One visitor per patient in admit/recovery. |

***Overnight stay**

- One visitor per patient.
- Visitor must be age 18 or older.
- Check in via the main lobby by 9:30 p.m.
- No in and out privileges after 10 p.m. Visitors who leave after 10 p.m. may return at 6 a.m.

Questions?

Please contact the patient relations department during regular business hours at (626) 397-5211.

For evenings, weekends and holidays, please call (626) 397-5000 and ask to speak to the house supervisor.