

# Visitation Guidelines

Updated: August 1, 2023

We realize that spending time with your loved one is important to the healing process. As a health care organization, the health and safety of our patients, physicians, staff and visitors are our top priority.

- We have a visitation check-in system at our main lobbies and the Valentine Building. To help ensure a smooth and quick process:
  - Please have your driver's license. If you do not have a driver's license available, please provide your first name, last name and date of birth, with another form of identification.
  - Your photo will be taken, and an expiring badge will be printed for you. *Your photo will not be shared outside our system.*
- If you have cough, cold or any symptoms of flu, COVID-19 or any infectious disease, please do not visit.
- Masking is highly encouraged in patient care areas. In the event of a surge or outbreak, masking will be enforced.
- For the safety of patients and staff, please stay in the patient's room while visiting.

*Nursing leadership may restrict visitation in certain circumstances.*

Patient Population	Visitors/Hours/Duration
<b>Adult Inpatient</b>	<ul style="list-style-type: none"> <li>• Two visitors at a time, 6 a.m. to 10 p.m.</li> <li>• Visitors must be age 12 or older.</li> <li>• One overnight visitor allowed.*</li> </ul>
<b>Emergency Department (ED)</b>	<ul style="list-style-type: none"> <li>• Two visitors per patient, 24 hours/day, except in Pod A where one visitor is allowed.</li> <li>• For minors, two parents (or a support person).</li> </ul>
<b>Critical Care Unit (CCU)</b>	<ul style="list-style-type: none"> <li>• Two visitors at a time, 6 a.m. to 10 p.m.</li> <li>• Visitors must be age 16 or older.</li> <li>• One overnight visitor allowed.*</li> </ul>
<b>Family Birth Center (Labor and Delivery)</b>	<ul style="list-style-type: none"> <li>• One birth partner and one support person, 24 hours/day.</li> <li>• Visitors must be age 12 or older.</li> </ul>
<b>Mother Baby Unit (Maternity)</b>	<ul style="list-style-type: none"> <li>• Two visitors at a time, 6 a.m. to 10 p.m.</li> <li>• Visitors must be age 12 or older.</li> <li>• Siblings of any age may visit.</li> <li>• One overnight visitor allowed.*</li> </ul>

<b>Perinatal High-Risk Unit (PHRU)</b>	<ul style="list-style-type: none"> <li>• Two visitors at a time, 6 a.m. to 10 p.m.</li> <li>• One overnight visitor allowed.*</li> </ul>
<b>Neonatal Intensive Care Unit (NICU)</b>	<ul style="list-style-type: none"> <li>• Two parents/guardians, 24 hours/day.</li> <li>• Plus, two additional visitors, 6 a.m. to 10 p.m.</li> <li>• Only two at bedside.</li> </ul>
<b>Pediatric Inpatient</b>	<ul style="list-style-type: none"> <li>• Two parents/guardians, 24 hours/day.</li> <li>• Plus, two additional visitors, 6 a.m. to 10 p.m.</li> <li>• Only two at bedside.</li> <li>• Visitors must be age 12 or older.</li> <li>• One overnight parent allowed.*</li> </ul>
<b>Della Martin Center</b>	<ul style="list-style-type: none"> <li>• Two visitors, age 18 or older.</li> <li>• Monday-Friday: 3 to 4 p.m. and 6 to 7 p.m.</li> <li>• Saturday and Sunday: 10 to 11 a.m. and 4 to 5 p.m.</li> <li>• Enter via Pasadena Avenue into the front lobby and ring the bell upon arrival.</li> <li>• Visitation will occur in the day rooms.</li> <li>• No outside items may be brought in.</li> </ul>
<b>COVID-19 Positive</b>	<ul style="list-style-type: none"> <li>• Two visitors at a time allowed for a 2-hour visit between 6 a.m. to 10 p.m.</li> <li>• Visitors must be age 12 or older.</li> <li>• Overnight visitation is not permitted.</li> </ul>
<b>End of Life</b>	<ul style="list-style-type: none"> <li>• We will work with families to ensure that they are able to be with their loved one.</li> </ul>
<b>Same-Day Surgery (SDS)</b>	<ul style="list-style-type: none"> <li>• Two visitors total, one at a time.</li> </ul>
<b>Outpatient</b>	<ul style="list-style-type: none"> <li>• One visitor per patient in admit/recovery.</li> </ul>

**\*Overnight stay**

- One visitor per patient.
- Visitor must be age 18 or older.
- Check in via the main lobby by 9:30 p.m.
- No in and out privileges after 10 p.m. Visitors who leave after 10 p.m. may return at 6 a.m.

**Questions?**

Please contact the patient relations department during regular business hours at (626) 397-5211.

For evenings, weekends and holidays, please call (626) 397-5000 and ask to speak to the house supervisor.