

medical staff NEWSLETTER

April 2013

volume 51, issue 4

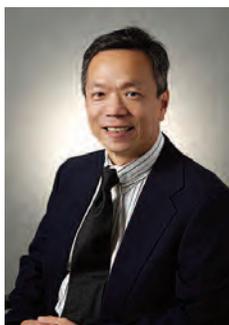


From the **President**

The Origin of the Chinese Zodiac

Our greatest glory is not in never falling, but in rising every time we will.

- Confucius



After three issues of serious medical related topics, it is time to discuss something less serious. Since the Chinese New Year celebrations have just passed, this year being the year of the snake, I have discovered that many do not know about the Chinese zodiac. It is my goal in this article to inform everyone on the origin of the Chinese zodiac, the order of the animal signs, and the legends associated with the zodiac symbols.

The Shēngxiào (生肖), or in English, the Chinese zodiac, is a guide in deciding which actions, events, or objects are more likely to become successful or result in good outcomes. It is a pattern which connects every year to a particular animal; the animal selected has distinct characteristics which are attributed to the year. The signs are based on a cycle of 12 year intervals. This guide has earned popularity outside China, specifically East Asian countries, such as Japan, Vietnam, and Korea.

The twelve signs, in order, are: rat, ox, tiger, rabbit, dragon, snake, horse, goat, monkey, rooster, dog, and pig. As previously stated each animal is attributed certain characteristics which are supposed to symbolize the general personality of a person born under that sign. It is important to remember that the animal

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Board Meeting

As provided by the Bylaws of the Governing Body and as the designated sub-committee of the Governing Board the following items were presented and approved by the Medical Executive Committee of March 4, 2013 and by the Governing Board on March 28, 2013.

Administrative Reports

In Medical Staff News

• Meeting Attendance Rewards

MEC members selected the raffle tickets for the February meeting attendance rewards, as follows:

- Jennifer Cohen, MD – Pediatric Committee
- David Lourie, MD – Surgery Committee

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Please remember to practice hand hygiene!

Departmental/Section Rules and Regulations

Emergency Medicine Section Rules & Regulations

The revisions will standardize the election process and eliminate the proctoring requirements which are now contained in the Medical Staff Proctoring Protocol.

Privilege Delineation Forms

Revisions were approved to the following Privilege Delineation Forms:

- **Cardiology** (The revisions to the Cardiology privilege sheet will separate the Cardiology Core and Supplemental privileges and the Interventional Cardiology Core and Supplemental privileges.)

Please go to SharePoint -> Medical Staff Services -> Board Approved Items -> 2013 and select March 2013 to see:

- Administrative/Clinical Policies and Procedures
- Formulary Management
- Departmental Policies and Procedures and Order Sets

Medical Staff Appointments



Huang, Lynn, MD
Ophthalmology
18575 East Gale Avenue
Suite 218
City of Industry, CA 91748
626-581-1200 (office)
626-581-1213 (fax)



Moseley, Colin, MD
Orthopedic Surgery
Shriners Hospital for Children
3160 Geneva Street
Los Angeles, CA 90020
213-368-3338 (office)
213-368-3314 (fax)



Mathur, Mudit, MD
Pediatric Critical Care
100 West California Blvd.
PICU Department
Pasadena, CA 91105
626-397-3826 (office)
626-397-8524 (fax)



Quilici, Philippe, MD
General Surgery
201 South Buena Vista Street
Suite 425
Burbank, CA 91505
818-848-8311 (office)
818-848-3314 (fax)



Mok, David, MD
Electrophysiology
Foothill Cardiology/California
Heart Medical Group
201 South Buena Vista Street
Suite 100
Burbank, CA 91505
818-848-6404 (office)
818-848-7112 (fax)



Sadeghi, Sarmad, MD
Medical Oncology
USC
1441 Eastlake Avenue
Suite 3440
Los Angeles, CA 90033
323-865-3962 (office)

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Medical Staff Appointments *continued*



**Schneider, Sarah, DPM
Podiatry**

HealthCare Partners
450 East Huntington Drive
Arcadia, CA 91066
626-462-1884 (office)
626-445-5034 (fax)



**Tovar, Alexander, MD
General Surgery**

201 South Buena Vista Street
Suite 425
Burbank, CA 91505
818-848-8311 (office)
818-848-3314 (fax)



**Steen, Shawn, MD
General Surgery**

Antelope Valley Hospital
44105 North 15th Street West
#409
Lancaster, CA 93534
661-902-5600 (office)
661-951-0656 (fax)

**Allied Health Professional
Appointments**

**Edge-Booth, Holly, PhD
Neuropsychology**

625 South Fair Oaks Avenue
Suite 325
Pasadena, CA 91105
626-535-9344 (office)
626-535-9387 (fax)

**Marion, Sarah, PhD
Neuropsychology**

625 South Fair Oaks Avenue
Suite 325
Pasadena, CA 91105
626-535-9344 (office)
626-535-9387 (fax)

Medical Staff Resignations

- Dhand, Sara, MD – Psychiatry
- Farnad, Fariborz, DMD –
Oral Maxillo Facial Surgery
- Kirk, John, MD –
Obstetrics and Gynecology
- Novell, Gia, MD – Internal Medicine

**Medical Staff Office
Demographic Changes**

- **Melanie Goldfarb, MD**
1510 San Pablo Street
Suite 412
Los Angeles, CA 90033
323-361-3668 (fax)
- **William Lee, MD**
626-792-1211 (office)
626-792-3144 (fax)
- **Christian Ochoa, MD**
626-792-1211 (office)
626-792-3144 (fax)
- **Ashish Patel, MD**
626-486-0181 (office)
626-486-0189 (fax)
- **Ram Kumar Subramanyan, MD**
4650 Sunset Blvd.
MS# 66
Los Angeles, CA 90027
323-361-4148 (office)

From the **President** continued from page 1

is not just attributed to a year but are also assigned by month, day, and hours.

The animal signs are divided up into four groups of three animals and these groups represent personality traits that the animals share. The first group is the rat, dragon, and monkey and they are said to be intelligent, charismatic, charming, lovely, and unpredictable. The second group is made up of the ox, snake, and rooster. This group is said to be hardworking, discreet, modest, industrious, charitable, punctual, philosophical, and patient. The third group is made up of the tiger, horse, and dog. It is said that this group is productive, enthusiastic, independent, engaging, and honorable. The last group is made up of the rabbit, goat, and pig and they are said to be artistic, intuitive, well-mannered, prudent, and caring.

The Chinese calendar is based off a method known as the Four Pillars and can be dated back to 206 BC, the time of the Han Dynasty. These pillars are all connected to a person's birth date.

The first is the year as it represents information on an individual's family background. It can help in determining a person's age without directly asking them how old they are. For example, instead of asking someone their age, one could ask what their sign is. If the person responds with tiger, it can be guessed that their age is 12, 24, 36, etc. Secondly is the month as that represents childhood experiences and relationships with one's parents. This pillar is considered to be the most important in determining the circumstances of one's adult life. The third pillar is the day which represents information about the person and their adult and/or married life. A different animal rules each day. Last, is the hours pillar which

represents information about one's children and contributions to the world or later life. It is believed that animal represented by the hour is a person's truest representation, as it is the most closely associated with the birth of a person.

The Chinese Zodiac derived from the Five Elements Theory which is used by the traditional Chinese to explain a wide array of phenomena. The elements that make up this theory are metal, wood, water, fire, and earth. It is believed that every Chinese sign is composed of five elements and within these elements there are four relations which are believed to be the common law of the motions and changes of the creatures in the universe.

There are different fables and stories that explain the origins of the zodiac. The most popular story is the about the animal's race across a river to get to a meeting called by the Jade Emperor. As an incentive it was decreed by the Jade Emperor that the years on the calendar would be named for the first 12 animals to get to the meeting. The story goes on to explain how each of the animals, using different skills, made it across the river and to the meeting. For example, the rat was the first to arrive at the meeting and was listed first on the calendar because the rat was able to convince the ox to carry him across the river and then when they were close to the meeting place, the rat jumped off the ox and ran to the finish line. There is another story about how all the animals were called to a banquet and their order on the calendar was determined by when they arrived to the dinner.

According to Hong Xun in the Song Dynasty (960-1279) the order of the Chinese Zodiac

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From the **President** continued from page 4

was based on the Yin-Yang Theory. Among the twelve animals, there are five who each have five toes and since five is an odd number which is believed to be on the yang side

It is difficult to investigate the real origins of the Chinese Zodiac as there are many legends and tales about how the Chinese Zodiac came to be. Scholars and historians throughout Chinese history have had many different views and opinions regarding the Zodiac. Today, the Zodiac takes various forms in many different countries and is something that is celebrated internationally. All throughout the United States there are various celebrations of the New Year and new animal symbol.

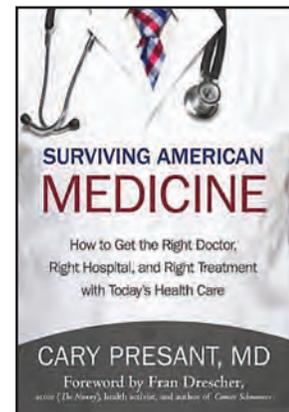
Edmund Tse, MD

President

From the **Health Science Library**

The Technology of Self-Publishing

Have you ever wondered what it would take to publish your own book? Digital technology now provides a range of options for self-publishing, from print-on-demand to completely digital to somewhere in between. Learn the process of turning your book idea into the real thing. Huntington Hospital Medical Staff member, **Dr. Cary Presant**, will speak about the hows and whys of self-publishing his book, *Surviving American Medicine*, with the web-based publisher iUniverse.



Date: Thursday, April 11 (*please note the change in day to Thursday for the April TUG meeting*)

When: Noon to 1 p.m.

Where: Conference Room C, Wingate, 1st floor (directly across from the library)

Who: TUG meetings are open to all employees and affiliated physicians

RSVP: Your RSVP would be most appreciated as we have a limited capacity of 15 people total

(Lunch will be provided if a minimum of 10 RSVP's are received by April 8.)

Email: library@huntingtonhospital.com

Phone: 626-397-5161

SMS/text: 626-344-0542 – please include your full name

New Nursing Research Center

The Evidence-Based Practice/Nursing Research Council (EBP/NRC) is proud to introduce the new **Nursing Research Center** (NRC). Its purpose is to provide nurses with a comprehensive, centralized site to support evidence-based and nursing research projects that can lead to successful patient outcomes.

The site contains a toolkit and resources on the research process, including forms and processes necessary to do research at the hospital and tools for improving abstract presentation and publication skills. Sample projects are provided, as are information resources for research, and a listing of professional organizations and national conference calendars.

As a Magnet® designated organization we are charged with the responsibility to conscientiously integrate evidence-based practice and research into clinical and operational processes. The NRC is one way to educate and support nurses at all levels about EBP and research, thus enabling them to appropriately explore the safest and best practice for their patients and practice environment, and to generate new knowledge as well as identify ways of working with physicians on multi-disciplinary projects or research proposals.



Medical Staff Department Phone Issue

The Medical Staff Services Department would like to apologize for any difficulties anyone may have had in contacting the office. It was recently discovered that the calls were being directed to an unknown destination. The issue has since been resolved and the phone system should now be working properly.

Huntington Community Health Library (HCHL) Resources

The HCHL regularly distributes relevant updated health information at the Senior Care Network's Noon Hour Lecture Series. It is selected from consumer health resources from the HCHL. The printed literature on health topics enrich these presentations and have been well received by community members. In addition, attendees of these events learn through a staff librarian about the services of the HCHL and its useful resources and websites on health topics. These websites include:

- <http://huntingtonhospital.libguides.com/cat.php?cid=59458>
- <http://www.nlm.nih.gov/medlineplus/>
- <http://infotrac.galegroup.com/default> (Note: User ID and password for this website are provided to community members at the event.)

If you are interested in using any of these consumer resources, please contact the library at extension 5161 or library@huntingtonhospital.com.

Getting to Know Your Medical Staff Leaders

Ramin Khalili, MD is the Chair of the Urology Section for the 2013-2014 term. He joined the Medical and the Teaching Faculty staff in 1997, is board certified by the American Board of Urology, and is a fellow of the American College of Surgeons.

An electrical engineer by training, Dr. Khalili is very interested in the use of modern technology in medicine. He was instrumental in bringing the Da Vinci robot to Huntington Hospital after rigorous specialized training and evaluation of the technology. Today, there are 40 physicians who have undergone the specialized training to hold robotic assisted privileges in a variety of different specialties and have performed a total of 665 cases in the last two years.



Dr. Khalili looks forward to his continued participation in having made the Urology Section one of the top 50 Urology programs in the nation. In his opinion, Dr. Khalili thinks that despite the bureaucratic limitations and other burdens that have been placed on physicians, they are still in a unique position to impact the well being of society unlike any other profession. As a Section Chair, he is interested in initiating studies to objectively measure the quality of urological treatments in the hospital in order to continue to provide the highest possible care to the patients.

He spends as much time as possible with his wife and two sons who are ages seven and eleven. He enjoys tennis and classical music. He is an avid reader and loves movies.

The most important award Dr. Khalili has received is being trusted by his peers and feels privileged to work with high quality medical and surgical staff at the hospital.

From Physician Informatics

You are cordially invited to learn about **H@NK!**

Dates: April 2, April 10, April 16, and April 25

Times: 6:30 – 9 a.m.;
11 a.m. – 2 p.m.;
4 – 7 p.m.

Location: West Tower Cafeteria,
South Side



ACO Update

The Medical Staff members are invited to attend an open session on Thursday, April 11 from 5:30 – 7 p.m. at the Braun Auditorium, to learn about the new Huntington Hospital ACO. The session will be hosted by the Board of the ACO.

Longest Serving Staff Physician Turns Ninety!

When **Ralph S. Riffenburgh, MD**, was an intern (1947-1948), the Emergency Department had one bed and one gurney. On rotation as a surgical intern, it was his responsibility to see the patients who walked into the Emergency Department. Medical Records was known as the Record Room and was staffed by two employees. If any record needed to be retrieved at night it had to be done by the head nurse. Over the years, he has seen patient records grow from just a few pages to a very thick chart and now to electronic medical records.



In addition, he has been involved as Head of the Ophthalmology Section, Chairman of the Surgical Audit Committee, and was a longstanding member of the Institutional Review Board.

For surgeons in the 1950s, a cataract surgery was an inpatient procedure performed under local anesthesia. Following surgery, Dr. Riffenburgh would escort his

patients back to their rooms himself. One of his favorite recollections was being able to bring his son to the hospital and have him sit in the nurses' station while he made rounds. That son is now an Orthopedic Surgeon, who now brings his own children on rounds.

When he joined the Medical Staff on November 30, 1956, the hospital had one main building. He has seen it grow to the point that it's sometimes hard to find his way around all the new buildings. It took two years to process his initial application. For the first couple years, all admissions were under the name of Dr. L.L. Henry, whose practice Dr. Riffenburgh eventually took over.

Through the years, he served as the Associate Examiner for the American Board of Ophthalmology; Ophthalmology Consultant to the Social Security Administration Bureau of Hearings and Appeals and as Expert Reviewer to the Medical Board of California.

He remembers the small library with journals. Physicians now have access to over 1,000 books and journal subscriptions and have the ability to access them through their mobile devices.

Aside from his medical duties, Dr. Riffenburgh has been a board member of Five Acres Children's Home, Pasadena Planned Parenthood, and Pasadena Little League. He has been a member of the Tournament of Roses and the Pasadena Sister City Committee. He has been a police reserve officer for 35 years. In South Pasadena, he was honored as Reserve Officer of the Year and retired as the Reserve Commander. Since that time, he has been a pilot with the San Bernardino Sheriff's Aero Squadron as a reserve sheriff. He has been a docent for the Lincoln exhibit at the Huntington Library, reviewing the history of Lincoln and

During his time on staff, he has held several positions, one of which was the Vice-President of the Pasadena Dispensary. At the time, the Dispensary was its own building, located where the doctor's parking is now housed. There were clinics in almost every field. Physicians were required to work in the Dispensary if they wanted to be on the staff. In

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Dr. Riffenburgh continued from page 8

the Civil War. He has also done research on Abraham Lincoln's eyes and glasses at the Huntington Library.

When asked about his biggest obstacle or challenge, he states "I was called back into the Navy during the Korean War. I had two years of eye training but no surgical experience, and I was in charge of the department at a big Navy Hospital and had to do surgery. I read a lot, practiced the moves, and did the surgery".

Despite all those accomplishments and accolades, he feels his proudest moment or greatest accomplishment was raising three sons, two of whom hold doctorates, one from Cambridge University, England.

On February 27, Dr. Riffenburgh celebrated his 90th birthday making him the longest member (57 years) of the active staff. Practicing in Pasadena for over 50 years, Dr. Riffenburgh has found Ophthalmology a rewarding profession that has allowed him to meet people of all types and ages. Some continue as patients for many years, bringing new generations of their families to the practice.

Huntington's Chief Executive Officer, Steve Ralph wrote: "I have had the privilege of knowing and working with Dr. Ralph Riffenburgh for close to thirty years. Over all these years his professional and caring approach for his patients, doing the right thing, and working to insure Huntington was the best in whatever we did, was and is his highest priority."

Happy Birthday, Dr. Riffenburgh, and thank you for your dedication, commitment and service to the Medical Staff and Community throughout the decades.

Why Are There So Many Caduceus Symbols?

By: Michael Linsey, MD

I first encountered the caduceus in a non-medical setting when I saw this commemorative gold coin issued in 1915 to



celebrate the completion of the Panama Canal. The face features Lady Liberty riding a seahorse or hippocampus to indicate that both land and sea transportation had been achieved by the new waterway. I wondered though, why was Lady Liberty holding a caduceus. The answer I was given was that medicine had been instrumental in the story of the Panama Canal; that without the control of malaria and yellow fever by suppression of its mosquito vector the canal could never have been finished. Indeed before 1915 there had been several previous failed attempts at making a waterway to connect the Atlantic and Pacific Oceans. When I learned this I thought what a nice tribute to medicine, I should get one of those coins.

That's what I mistakenly thought for quite a number of years until I encountered this Republic of Texas note (at one time Texas was an independent nation) which also features a caduceus.



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Why are there so Many Caduceus Symbols? continued from page 9

And there's this obsolete note which has two...



...and this US \$50 note, it too has a caduceus.



Indeed there are literally dozens of 19th century bank notes which have the caduceus in it. Something was definitely amiss – medicine could not have been all that venerated in the 19th and early 20th centuries – especially because so much of what was done was not even helpful to patients. So it was time to investigate the origin and symbolism of the caduceus.

Askelepious (Aesculapius) and his Rod

The physician Askelepious in Greek mythology was considered to be an avatar of the best of the profession. You may remember many years ago having taken an oath to him and his two daughters: "I swear by Apollo physician and Askelepious and Hygieia and Panakeia...", yes the Hippocratic oath.



There are many stories about this physician. One has him tending to a man whom Zeus had struck dead with a thunderbolt. While conducting his exam a snake slithers into the

room (all snakes slither that's just what they do) and surprises him, so naturally he kills the intruding snake with his staff. However, a second snake comes on the scene and revives the first one with some herbs. Askelepious, like any good doctor, is a fast learner so he gives the herbs to the man stuck dead by the thunderbolt of Zeus and brings him back from the dead; an early example of successful CPR. Instead of giving tribute to the herbs (did they contain amiodarone?) he honors the snake by letting it coil about his staff.

Thus for centuries a staff with a single snake was a healing emblem of the physician. Interestingly, the Catholic Church in the Middle Ages did not like the competition from other gods and suppressed the symbol of the staff and snake and instead replaced it with a urine flask as the symbol for physicians.



During the Renaissance the symbol of the staff with a single snake was itself revived and became widely known as a symbol of medicine. It should be noted that this healing rod of Askelepious is still commonly seen, for example in the elevators in the West Tower. It has only ONE snake and NO wings (image 1) while a caduceus has two snakes and wings (image 2.)



image 1



image 2

So what is the origin of the caduceus and how did it become a medical symbol?

Please read the May 2013 issue to find out how the caduceus became a medical symbol.

Medical Staff Milestones

As part of Doctor's Week, which took place March 25–29, the Medical Staff honored its longtime physicians for their years of service and commitment to the hospital. Those physicians honored are listed below:

40 years on staff	25 years on staff <i>continued</i>	15 years on staff <i>continued</i>	10 years on staff <i>continued</i>
Frederick Ho, MD – Allergy and Immunology John Van Dyke, MD – Pulmonary Medicine	Garo Darian, MD – Pulmonary Disease Hagop Dikranian, MD – Urology Richard Feuille, Jr., MD – Pediatrics Ming-Lu Huang, MD – Thoracic Surgery Iduama Kelly-Dokubo, MD – Interventional Cardiology Nathan Lewis, MD – Internal Medicine Jonathan Maskin, MD – Anesthesiology Clifton Mayberry, MD – Gastroenterology Claudette McKenzie-Albin – Obstetrics & Gynecology Valerie Myers, MD – Obstetrics & Gynecology	William Coburn, DO – Emergency Medicine William Foran, MD – Anesthesiology Kathryn Iwata, MD – Obstetrics & Gynecology Namir Katkhouda, MD – General Surgery Ramin Khalili, MD – Urology D. Mark Kroe, MD – Pulmonary Disease Michele Lefkowitz, MD – Internal Medicine Henry Levenson, MD – Neurology Gregory Lizer, MD – Pediatrics Michael Miller, MD – Ophthalmology Laila Muderspach, MD – Gynecologic Oncology Charles Resnick, MD – Hand Surgery Lynda Roman, MD – Gynecologic Oncology Hani Sami, MD – Internal Medicine John B. Schlaerth, MD – Gynecologic Oncology Sassan Soltani, MD – Gastroenterology William Sutherland, MD – Clinical Neurophysiology Frances Teng, MD – Obstetrics & Gynecology Douglas Yun, MD – Interventional Cardiology Hany Zaki, MD – Internal Medicine	Steven Battaglia, MD – Otolaryngology Alexander Black, MD – Hematology/Oncology Lorna Blanco, MD – Internal Medicine Michael Burnstine, MD – Ophthalmology Jennifer Cohen, MD – Pediatrics Mark Cunningham, MD – Thoracic Surgery Joseph Dominic Femino, MD – Orthopedic Surgery Claire Futenma, MD – Podiatry Dana Grenier, MD – Dermatology Dong Ha, MD – Plastic Surgery M.J. Hajianpour, MD – Genetics Jennifer Hartstein, MD – Pediatrics Chia-Chieh Hu, MD – Pediatrics Bonnie Kerr, MD – Dermatology Asbasia Mikhail, MD – Emergency Medicine Paul Nieberg, MD – Infectious Disease Jai-Hyon Rho, MD – Neurology Jeffrey Shapiro, MD – Internal Medicine Linda Shen, MD – Critical Care Medicine Khaled Tawansy, MD – Ophthalmology Robert Wagmeister, MD – Vascular Surgery Chun-Yeh Wang, MD – Obstetrics & Gynecology Holly Wang, MD – Pediatrics Stewart Wang, MD – Plastic Surgery Manuel Weiskopf, MD – Anesthesiology Deborah Yu, MD – Obstetrics & Gynecology
35 years on staff	David Pinsky, MD – Internal Medicine Hargurmeet Sandhu, MD – Pediatrics Brenda Smith, MD – Obstetrics & Gynecology Claire Tilem, MD – Internal Medicine David Wang, MD – Pediatrics	Gregory Lizer, MD – Pediatrics Michael Miller, MD – Ophthalmology Laila Muderspach, MD – Gynecologic Oncology Charles Resnick, MD – Hand Surgery Lynda Roman, MD – Gynecologic Oncology Hani Sami, MD – Internal Medicine John B. Schlaerth, MD – Gynecologic Oncology Sassan Soltani, MD – Gastroenterology William Sutherland, MD – Clinical Neurophysiology Frances Teng, MD – Obstetrics & Gynecology Douglas Yun, MD – Interventional Cardiology Hany Zaki, MD – Internal Medicine	Steven Battaglia, MD – Otolaryngology Alexander Black, MD – Hematology/Oncology Lorna Blanco, MD – Internal Medicine Michael Burnstine, MD – Ophthalmology Jennifer Cohen, MD – Pediatrics Mark Cunningham, MD – Thoracic Surgery Joseph Dominic Femino, MD – Orthopedic Surgery Claire Futenma, MD – Podiatry Dana Grenier, MD – Dermatology Dong Ha, MD – Plastic Surgery M.J. Hajianpour, MD – Genetics Jennifer Hartstein, MD – Pediatrics Chia-Chieh Hu, MD – Pediatrics Bonnie Kerr, MD – Dermatology Asbasia Mikhail, MD – Emergency Medicine Paul Nieberg, MD – Infectious Disease Jai-Hyon Rho, MD – Neurology Jeffrey Shapiro, MD – Internal Medicine Linda Shen, MD – Critical Care Medicine Khaled Tawansy, MD – Ophthalmology Robert Wagmeister, MD – Vascular Surgery Chun-Yeh Wang, MD – Obstetrics & Gynecology Holly Wang, MD – Pediatrics Stewart Wang, MD – Plastic Surgery Manuel Weiskopf, MD – Anesthesiology Deborah Yu, MD – Obstetrics & Gynecology
30 years on staff	20 years on staff	10 years on staff	
Roy Antelyes, MD – Emergency Medicine Thuc Bach, MD – General Surgery Kalman Edelman, MD – Gastroenterology Joseph Li, MD – Obstetrics & Gynecology Michael Linsey, MD – Nephrology James Luna, MD – Emergency Medicine Mehrangiz Mofid, MD – Anesthesiology Terre Osterkamp, MD – Obstetrics & Gynecology Bengt Pehrsson, MD – Colorectal Surgery Earl Young, MD – Sleep Medicine	Mir Ali, MD – Interventional Cardiology Michael Luu, MD – Cardiovascular Disease John L. Lytle, MD – Oral/Maxillofacial Surgery George Matsuda, MD – Obstetrics & Gynecology Donald Norquist, MD – Orthopedic Surgery Wes Powell, MD – General Surgery Andy Wang, MD – Diagnostic Radiology John Wong, MD – Obstetrics & Gynecology	Ashraf Abou-Zamzam, MD – Pediatric Critical Care Alexis Anvekar, MD – Internal Medicine Madhu Anvekar, MD – Internal Medicine Magdalena Arenas, MD – Pulmonary Disease Shashank Arya, MD – Physical Med & Rehab	
25 years on staff	15 years on staff		
David Albin, MD – General Surgery Isaac Bartley, MD – Gastroenterology Michael Bishai, MD – Urology David Brown, MD – Rheumatology Lennis Burke, MD – Pediatric Cardiology	Rajesh Chawla, MD – Interventional Cardiology		

Tips to Increase Patient Satisfaction

The Patient Experience is defined as “the sum of all interactions, shaped by our culture that influence patient perceptions across the continuum of care.”

The hospital has embarked in a commitment to enhance the patient experience. A campaign is underway to provide the best possible experience at Huntington Hospital. It goes without saying that delivering exceptional customer service applies to the patient experience. When delivering a positive patient experience, the first impression and the last impression are critical. Communication is central to the care



that you provide – verbal, nonverbal, and listening all need to occur in a manner that supports empathetic understanding. It’s the “caring for the patient” that compliments the “curing”.

Moments are linked together throughout the continuum of care where the patient experience is realized. And each of us gets the opportunity to utilize the clinical expertise in a humanistic manner to best manage the patient’s treatment and healing process. Throughout the year, the Newsletter will publish tips of what you can do to help enhance the patient experience within the hospital and your practice.



Some tips for physicians to optimize their patient’s experience:

- Know pertinent patient information prior to entering the room – Knock, shake hands and touch is important.
- Acknowledge the patient and family and introduce yourself.
- Explain to the patient what to expect in their recovery and any medication changes. This will help to improve compliance and patient understanding of their disease process.
- Sit when you can. This gives the sense you stayed longer and helps eliminate the subordinate feeling a person experiences when someone stands over them.
- Ask, “What are one or two things I can do to provide great care to you?”
- Wash your hands before you enter the room and after your leave.

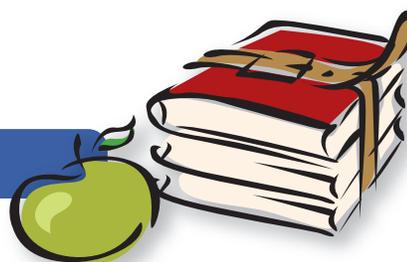
A good first impression by a physician reduces patient anxiety and sets the stage for the entire patient experience.

EEDS Online Tutorial Coming Soon!

Did you know that EEDS is designed as a comprehensive tool for all your CME needs? EEDS is the online CME attendance tracking system that you use to swipe your card whenever you attend a CME activity. An online tutorial will be designed to show you all the features and capabilities of the system and by reviewing the tutorial you will earn *1.0 AMA PRA Category 1 Credits™*.

Congratulations General Surgery Residency Program!

The results are in! After going through the American College of Surgeons (ACS) site visit the General Surgery Residency Program was awarded with a five-year accreditation. In addition, the program was also granted a third categorical resident. Congratulations Dr. Steven Katz, and the entire General Surgery Faculty and Residency team!



CME Corner

UPCOMING PROGRAMS

MEDICAL GRAND ROUNDS

Topic: Implantable Pumps and Stimulators in Pain Management
Speaker: Steven Richeimer, MD
Date: April 5, 2013
Time: Noon – 1 p.m.
Place: Research Conference Hall
Objectives: 1. Understand the indications for implantable pain pumps.
 2. Understand the indications for implantable spinal and peripheral nerve stimulators.
 3. Learn the mechanisms of action of implantable pain devices.
 4. Know the risks of implantable pain devices.
Audience: Primary Care Physicians & Internists
Methods: Lecture
Credit: 1.0 AMA PRA Category 1 Credits™

SECOND MONDAY

Topic: Monoclonal Gammopathy
Speaker: Evangelia K. Kirmis, MD
Date: April 8, 2013
Time: Noon – 1 p.m.
Place: Research Conference Hall
Objectives: 1. Understand classification of monoclonal gammopathy.
 2. Recognize treatment strategies and goals of care.
 3. Gain knowledge of new drugs for plasma cell dyscrasias.
Audience: Primary Care Physicians & Internists
Methods: Lecture
Credit: 1.0 AMA PRA Category 1 Credits™

April 2013 Medical Staff Meetings

No Board meeting this month

monday	tuesday	wednesday	thursday	friday
-1-	-2-	-3-	-4-	-5-
- 12:15 p.m. OB/GYN Dept/CME – CR 5&6 - 5:30 p.m. Medical Executive – Board Rm.		- 12:15 p.m. OB/GYN Peer Review – CR 5&6 - 3 p.m. QM Pre-Agenda – CR-C	- Noon Medicine Committee – N/S Rm. - Noon Trauma Services Committee – CR 5 & 6	- 7 a.m. Ortho Section – CR 5&6
-8-	-9-	-10-	-11-	-12-
- 12:30 p.m. Ophthalmology Section – CR 8	- 12:15 p.m. Oral Surgery Section – CR-6	- 10 a.m. PICU/Peds QI – CR 2 - Newsletter Submission -	- Noon QM Committee – East Room - 5:30 p.m. Neonatal/Pediatric Surgical Case Review Committee – CR 10	- 7:30 a.m. Neurosurgery Section – CR 11
-15-	-16-	-17-	-18-	-19-
- 9:30 a.m. SCAN Team – CR-10 - 10:30 a.m. PMCC – CR-10	- 12:15 p.m. Credentials Committee – CR- C	- 5:30 p.m. Surgery Committee – CR 5&6	- 6:30 a.m. Anesthesia Peer – CR-7 - Noon PT&D Ctte – CR 5&6 - Noon G.I. Section – CR-10 - 1 p.m. Thoracic Surgery Section – CR-11 - 3 p.m. Neon QI – CR-10 - 6 p.m. Bioethics – CR 5&6	
-22-	-23-	-24-	-25-	-26-
- Noon Psychiatry Section – CR-10 - 12:15 p.m. Urology Section – CR-5&6		- 12:15 p.m. Hem/Medical Oncology Section – CR-5	- Noon Cancer Committee – N/S Room - Noon IM Peer Rev – CR-6 - 12:15 p.m. Pediatric Committee – East Rm.	
-29-	-30-			

April 2013 CME Calendar

monday	tuesday	wednesday	thursday	friday
-1-	-2-	-3-	-4-	-5-
- 12:15 – 1:15 p.m. OB/GYN Dept. Mtg, N/S Rm. Topic: Preterm Labor Update	- 7:30 – 8:30 a.m. MKSAP, Conf. Rm. A - Noon – 1 p.m. General MDisc Cancer Conf., Conf. Rm. 11	- Noon – 1 p.m. Genitourinary Cancer Conf., Conf. Rm. 11 - Noon – 1 p.m. Radiology Teaching Files, MRI Conf. Rm	- 7 – 10 a.m. Trauma M&M, Conf. Rm. B - Noon – 1 p.m. Thoracic Cancer Conf., Conf. Rm. 11	- 7:30 – 9 a.m. Neurosurgery Grand Rounds, Conf. Rm. 11 - Noon – 1 p.m. Medical Grand Rounds, RSH Topic: Implantable Pumps and Stimulators in Pain Management - Noon – 1 p.m. MDisc Breast Cancer Conf., Conf. Rm. 11
-8-	-9-	-10-	-11-	-12-
- Noon – 1 p.m. Second Monday, RSH Topic: Monoclonal Gammopathy of Undetermined Significance	- 7:30 – 8:30 a.m. MKSAP, Conf. Rm. A - Noon – 1 p.m. General MDisc Cancer Conf., Conf. Rm. 11	- Noon – 1 p.m. Radiology Teaching Files, MRI Conf. Rm.	- 8 – 9 a.m. Surgery M&M, Conf. Rm. B	- 7:30 – 9 a.m. Neurosurgery Grand Rounds, Conf. Rm. 11 - Noon – 1 p.m. Medical Case Conference, RSH - Noon – 1 p.m. MDisc Breast Cancer Conf., Conf. Rm. 11
-15-	-16-	-17-	-18-	-19-
	- 7:30 – 8:30 a.m. MKSAP, Conf. Rm. A - Noon – 1 p.m. General MDisc Cancer Conf., Conf. Rm. 11	- Noon – 1 p.m. Genitourinary Cancer Conf., Conf. Rm. 11 - Noon – 1 p.m. Radiology Teaching Files, MRI Conf. Rm.	- 7 – 8 a.m. Trauma Walk Rounds, Conf. Rm. B - 8 – 9 a.m. Surgery M&M, Conf. Rm. B - Noon – 1 p.m. Thoracic Cancer Conf, Conf. Rm. 11	- Noon – 1 p.m. Medical Case Conference, RSH - Noon – 1 p.m. MDisc Breast Cancer Conf., Conf. Rm. 11
-22-	-23-	-24-	-25-	-26-
	- 7:30 – 8:30 a.m. MKSAP, Conf. Rm. A - Noon – 1 p.m. General MDisc Cancer Conf., Conf. Rm. 11	- 7:30 – 8:30 a.m. Cardiac Cath Conference, Cardiology Conf. Rm. - Noon – 1 p.m. Radiology Teaching Files, MRI Conf. Rm.	- 8 – 9 a.m. Surgery M&M, Conf. Rm. B	- 7:30 – 9 a.m. Neurosurgery Grand Rounds, Conf. Rm. 11 - Noon – 1 p.m. Medical Case Conference, RSH - Noon – 1 p.m. MDisc Breast Cancer Conf., Conf. Rm. 11
-29-	-30-			
	- 7:30 – 8:30 a.m. MKSAP, Conf. Rm. A - Noon – 1 p.m. General MDisc Cancer Conf., Conf. Rm. 11			



Huntington Hospital

Medical Staff Administration

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ADDRESS SERVICE REQUESTED

Medical Staff Leadership

K. Edmund Tse, MD, President
James Shankwiler, MD, President-Elect
Kalman Edelman, MD, Secretary/Treasurer
James Recabaren, MD, Credentials Committee
William Coburn, DO, Quality Management
L. Scott Herman, MD, Medicine Department
Laura Sirott, MD, OB/GYN Department
Ernie Maldonado, MD, Pediatrics Department
Harry Bowles, MD, Surgery Department

If you would like to submit an article to be published in the Medical Staff Newsletter please contact Bianca Irizarry at 626-397-3776. Articles must be submitted no later than the 13th of every month.

Celebrating Milestones

The following physicians have hit a service milestone this month. The Medical Staff would like to recognize the following physicians for their service and dedication to Huntington Hospital.

40 years on staff

Nandkumar Dandekar, MD –
Thoracic Surgery

30 years on staff

James Macer, MD – OB/GYN
Patricia Ng, MD – Internal Medicine

25 years on staff

Frederick McKibben, MD – Anesthesiology
Richard A. Williams, MD – OB/GYN
Felix Yip, MD – Urology
Charles Sharp, MD – Endocrinology

15 years on staff

Kurt Neubauer, MD –
Anesthesiology

10 years on staff

Joseph Ahdoot, MD –
Pediatric Cardiology
Mark Krieger, MD – Neurosurgery
Paul Lin, MD – OB/GYN
Michelle Yu, MD – OB/GYN

Our Mission Statement

At Huntington Hospital, our mission is to excel at the delivery of health care to our community.



2012 – 2013
Best Hospitals Report

4 Hospital in the
Los Angeles Metro area

8 Hospital in California

#18 Nationally in Orthopedics

#49 Nationally in Urology